



T-Mobile | OmniMetrix

Enhanced Self Activation

OmniMetrix Tech Support



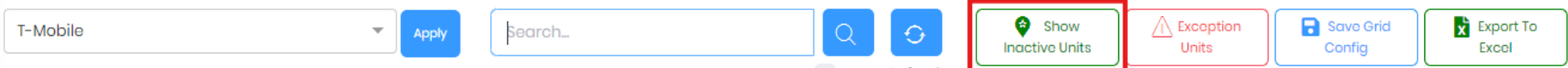
- T-Mobile Priority Hotline
 - 770.209.0851
 - Monday - Friday 8am-7pm Eastern



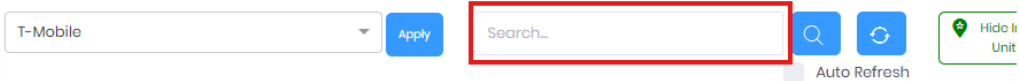
- Texting OmniMetrix
 - 404.445.1432
 - Available to all full-time Tech Support team members
- Please include the following
 - Installers name, phone number, email address
 - Unit ID
 - Gen ID
 - Site ID
 - Control Panel being installed
 - Address or GPS coordinates
 - Fuel type

New Installation Option – Fixed Gens Only

- 1. Log into OmniView – www.webdata.omnimetrix.net
- 2. Click the “Show Inactive Units” button



- 3. Perform a search for “Golden” in the search field or under “Unit Description” search field



Unit ID	Fuel Type	Low Power Mode	Unit Description
			Golden
3556		Yes	ComAP MRS19 G8700 GOLDEN (Mobile)
3569		Yes	ComAp MRS16 Hi Power Pro Golden (Mobile) RS485@9600
3566			ComAp MRS16 w/ Gray HW Golden (Use Loader 15003)

- 4. Take note of the Unit ID that corresponds to the control panel of the fixed generator being installed on

New Installation Option – Fixed Gens Only

5. Navigate to the Configure>Unit Activation menu page
6. In the “Target Unit ID” field, enter the Unit ID needing to be activated and click search
7. Enter the Unit ID in the “Golden Unit” field from Step 4 and press search
 - Take note of the “Use Loader” verbiage under the search box

Unit Activation Target Unit ID Serial Number

Golden Unit

Golden Unit Unit: Generac H Panel w/ HW Alarms GOLDEN (Use Loader 1250) (Unit ID: 3795)

<input checked="" type="checkbox"/> Alarms <input checked="" type="checkbox"/> Parameters <input checked="" type="checkbox"/> Faults <input checked="" type="checkbox"/> Calc.Parameters	<input checked="" type="checkbox"/> Commands <input checked="" type="checkbox"/> Loader	<input checked="" type="checkbox"/> Command Buttons (Units must have the same commands!) <input checked="" type="checkbox"/> Display Items (Units must have the same alarms/faults/params!)
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8. Click the “Copy Config” button

New Installation Option – Fixed Gens Only

- 9. Under the “Send Command” section choose the “Download Loader File” in command
- 10. In the “Lower Data Value (Decimal)” field enter the loader number from Step 7
- 11. Click the “Send Command” button

Send Command Unit: 59214 - 59214

Command:

Lower Data Value(Hex):

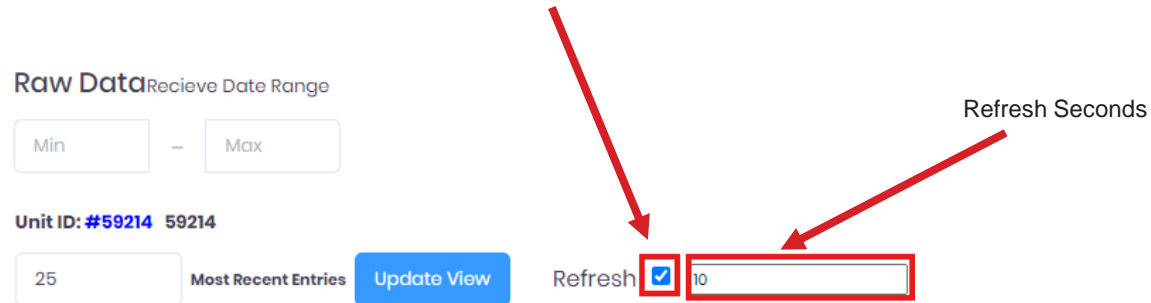
Lower Data Value(Decimal):

Lower Data Value(Binary):



New Installation Option – Fixed Gens Only

12. In the Raw Data section click the refresh box and adjust the refresh seconds as desired



The screenshot shows the 'Raw Data' section of a software interface. It includes a 'Receive Date Range' section with 'Min' and 'Max' input fields. Below that is the 'Unit ID: #59214 59214'. There is a '25' input field, a 'Most Recent Entries' label, and a blue 'Update View' button. To the right, there is a 'Refresh' section with a checked checkbox and an input field containing '10'. Two red arrows point to the checkbox and the input field, with the label 'Refresh Seconds' positioned above the second arrow.

13. Navigate to the Edit Monitor menu page and enter all pertinent information

- Longitude/Latitude, Description (Gen ID), Site ID, Fuel Type, Controller Type

14. Text us at 404.445.1432 and let OmniMetrix know what Unit ID is completed and the Engine Hours for hardwired installations or control panels that do not provide the information (i.e. R-Panel installs). OmniMetrix will incorporate the accumulated engine hours for tracking purposes

After completion, if the generator is started, and you see “Yes” under the “Running” column in OmniView, your installation should be complete

New Installation Option – Fixed Gens Only

Generator/Control Panel	Loader ID	Golden Unit ID
Generac R Panel	8	3561
Generac C Panel	1026	3565
ComAp MRS16 w/Gray Hardwire	15003	3566
Generac H Panel w/Hardwire Alarms	1250	3795
Generac Evolution w/Diesel	1061	3796
Generac PowerZone Pro w/TX Modbus	1406	3568